

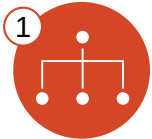
NORTH DAKOTA

Person-Centered Practices Self-Assessment

PURPOSE

The Person-Centered Practices Self-Assessment is an internal tool for people who manage programs that offer support services to measure their progress toward building a more person-centered system.

ACTION STEPS



1 Assign Division Lead and Determine Participants



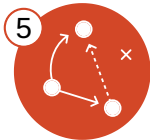
2 Participants Take Online Self-Assessment



3 Review Scores and Establish Consensus on Baseline Status



4 Engage Stakeholders, Including Service Users, to Inform Action Plan



5 Use Information to Create Action Plan



6 Communicate Action Plan Throughout the Division



7 Evaluate Progress Every 9 Months



8 Update System Goals

AREAS COVERED IN ASSESSMENT

LEADERSHIP

How well people in charge know about and support person-centered practices.

PERSON-CENTERED CULTURE

How person-centered is the system's culture and how can person-centered approaches help address risks.

ELIGIBILITY & SERVICE ACCESS

How person-centered is the intake and assessment process for people seeking supports.

FINANCING

How are agreements with providers structured and how well are services helping people reach their goals.

PERSON-CENTERED SERVICE PLANNING

How is the process for creating person-centered plans and ensuring the services are working.

WORKFORCE CAPACITY & CAPABILITY

How well staff know about and have the skills to deliver person-centered planning and supports.

COLLABORATION & PARTNERSHIP

How are partnerships with service users, families, service providers, and advocacy organizations.

QUALITY & INNOVATION

The agency's mission and standards.



The National Center on Advancing Person-Centered Practices and Systems (NCAPPS)

Helps states, tribes, and territories implement person-centered practices.

Initiative of the Administration for Community Living and the Centers for Medicare & Medicaid Services. Administered by the Human Services Research Institute.