

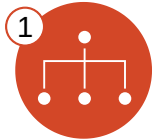
NORTH DAKOTA

Person-Centered Practices Self-Assessment

PURPOSE

The Person-Centered Practices Self-Assessment is an internal tool for people who manage programs that offer support services to measure their progress toward building a more person-centered system.

ACTION STEPS



1 Assign Division Lead and Determine Participants



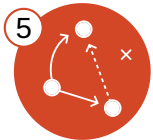
2 Participants Take Online Self-Assessment



3 Review Scores and Establish Consensus on Baseline Status



4 Engage Stakeholders, Including Service Users, to Inform Action Plan



5 Use Information to Create Action Plan



6 Communicate Action Plan Throughout the Division



7 Evaluate Progress Every Six Months



8 Update System Goals

AREAS COVERED IN ASSESSMENT

LEADERSHIP

How well people in charge know about and support person-centered practices.

PERSON-CENTERED CULTURE

How person-centered is the system's culture and how can person-centered approaches help address risks.

ELIGIBILITY & SERVICE ACCESS

How person-centered is the intake and assessment process for people seeking supports.

FINANCING

How are agreements with providers structured and how well are services helping people reach their goals.

PERSON-CENTERED SERVICE PLANNING

How is the process for creating person-centered plans and ensuring the services are working.

WORKFORCE CAPACITY & CAPABILITY

How well staff know about and have the skills to deliver person-centered planning and supports.

COLLABORATION & PARTNERSHIP

How are partnerships with service users, families, service providers, and advocacy organizations.

QUALITY & INNOVATION

The agency's mission and standards.



The National Center on Advancing Person Centered Practices and Systems (NCAPPS)

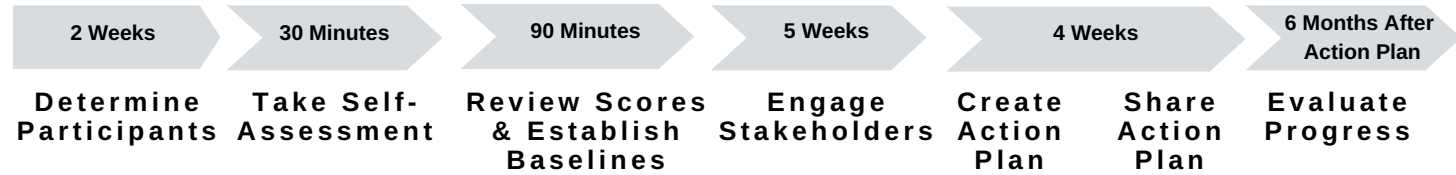
Helps states, tribes, and territories implement person centered practices.

Initiative of the Administration for Community Living and the Centers for Medicare & Medicaid Services. Administered by the Human Services Research Institute.

DIVISION ENGAGEMENT

Each Division in the Department of Human Services will complete the Self-Assessment process, with Division leaders determining participants.

ESTIMATED TIMELINE



Aging Services

Pilot Program: Fall 2019



Developmental Disabilities

Timing: Spring 2020



Children & Family Services

Timing: Spring 2020



Behavioral Health

Timing: TBD



Vocational Rehabilitation

Timing: TBD



Administration Services

Timing: TBD



Medical Services (Medicaid Office)

Timing: TBD



Field Services (Life Skills & Transition Center)

Timing: TBD



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